



This is to certify

The University Library University of Hull

*Cottingham Road
Hull
HU6 7RX*

meets the criteria of

Customer Service Excellence



29 July 2025

Term of certification: 3 years



QIA Services Ltd, E1 Suites 3-4 Green Lane Business Park,
Green Lane, Tewkesbury, Gloucestershire, GL20 8SJ
Registered in England: 06854506 www.qiaservices.com

